

City, date

.....
.....
.....

Name of consumer(s)
Address of consumer(s)

K.Z.Fragrant Beauty
Dorpslaan 33
1501 Buizingen
Belgium
contact@fragrantbeauty.be

Product Complaint

I hereby inform you that the product I purchased on is defective. The defect consists of The defect was identified on Therefore, I request:

- **exchange of the product for a new one***
- *I withdraw from the contract and request a refund to the account:*

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Signature of the complainant

*cross out what does not apply